



REACH Medical Job Description

Position Title: REACH Medical / Project
Community Health Worker - Outreach

REACH provides low-threshold, harm reduction-oriented primary care in a multi-disciplinary, integrated practice to further the REACH Mission of ensuring health equity to all experiencing stigma in the current healthcare system.

Position Goal:

The REACH mission extends to surrounding communities by way of Outreach activities. The Community Health Worker (CHW) of the Outreach team provides engagement and support services to individuals needing engagement with REACH and / or community services.

Reports to: Director Operations

The CHW serves as the regular contact for individuals needing or benefiting from Outreach and engagement services. Related activities include but are not limited to providing linkages to health services and/or other social support services; access to culturally appropriate in-community health education, assessment, case management; timely follow-up to request for assistance, and/or advocacy related to connecting individuals with appropriate services to their healthcare needs.

The CHW is responsible for establishing positive and supportive interpersonal relationships and functions as a member of a multidisciplinary team (s) including community service providers and/or REACH providers serving community individuals.

Responsibilities:

- Promote the mission, vision, and values of REACH.

- Provide culturally appropriate support services for community-based individuals.
- Work with other members of both community-based organizations and members of the REACH Outreach team to assess and address the needs of individuals including their social determinants of health.
- Facilitate patient access to information including formal and informal support systems, web, and / or print materials.
- Make appropriate referrals to health including behavioral health services and / or social service agencies that may include application assistance and /or advocacy related activities.
- Provide mental health screenings as needed under the supervision of licensed behavioral health providers (training provided as necessary).
- Participate in multidisciplinary team meetings including but not limited to daily patient care pre-visit huddles with REACH and / or regular or collaborative meetings with other community service providers.
- Maintain appropriate, and focused progress notes in a timely manner.
- Provide Outreach services in collaboration with supervisor and / or REACH Outreach Nurse for the purpose of extending REACH mission and services to individuals and / or community groups or otherwise interested in and eligible for any or all REACH services.
- Other duties as assigned by supervisor.

Qualifications:

- A high school diploma or equivalent.
- A minimum of two years' experience working with clients in human services.
- Experience with navigation of local medical and social support systems.
- Persons with lived experience preferred.
- Certified Recovery Peer Advocate certification desired.
- Exceptional communication skills.

Knowledge, Skills and Abilities

- Knowledge of local and regional community health services.
- Strong organizational and interpersonal skills.

- Ability to work independently, exercise creativity, and be attentive to detail.
- Ability to manage multiple and simultaneous responsibilities and to adjust priorities accordingly.
- Ability to maintain confidentiality of all medical, financial, and legal information.
- Ability to complete work assignments accurately, independently and in a timely manner.
- Ability to communicate effectively, both verbally and in writing.
- Ability to handle difficult situations in a professional manner.
- Commitment to harm reduction, health equity, diversity, and inclusion.

Benefits:

- This position is full-time, benefits eligible.

- The salary range for this position is \$21.00 - \$24.99/hour.

REACH is dedicated to health equity. We are committed to hiring and developing well-qualified staff who reflect the racial, ethnic, social, and cultural diversity of the people we wish to serve. Because REACH is dedicated to health equity, we are committed to hiring and developing well-qualified staff who reflect the racial, ethnic, social, and cultural diversity of the people we wish to serve. People of color, people with LGBTQ identities, and people with disabilities are particularly encouraged to apply.

