



REACH Medical / Project Job Posting

Position Title: Credentialed Alcoholism and Substance Abuse Counselor (CASAC or CASAC -T)

REACH Medical / Project provides low-threshold, harm reduction-oriented primary care in a multi-disciplinary, integrated practice to further the REACH Mission of ensuring health equity to all who typically face stigma in the current healthcare system.

Position Goal: Promote the mission and values of REACH by ongoing and regular case management services and engagement with patients in supporting their health, wellness and treatment goals in obtaining regular healthcare services including primary care, behavioral health, medication for opioid use disorder, and / or support services to address social determinants of health.

Duties / Responsibilities:

- Provide effective case management (internal and external as needed) services related to REACH patients on provider panels.
- Provide culturally appropriate support for patients including but not limited to: health education, assessment, substance use-related counseling, case management and related tasks e.g., follow-up, advocacy, and / or individual and family support.
- Provide service coordination support that improves access to timely primary, behavioral and / or medication for opioid use disorder.
- Effective collaboration with care team members to assess / address the care and / or the social determinants of health needs of assigned patients.
- Effective support of patients in meeting their health and wellness goals in a highly collaborative and busy healthcare team environment that includes primary care, behavioral health, Medication for Opioid Use Disorder and community outreach services.
- Successful and ongoing engagement with patients by maintaining positive and supportive interpersonal relations with each individual on the assigned patient caseload panel.
- Serve as the daily or otherwise regular contact for the assigned patient panel for case management.
- Facilitate patient access to education information including formal and informal support systems, web, portal and / or print materials.
- Make appropriate referrals to health and social service agencies that may include application assistance and /or advocacy related activities.
- Regular and ongoing participation in multidisciplinary team meetings including patient care huddles and other staff meetings, training, etc.

- Maintains case management progress notes in a timely manner.
- Work collaboratively with all REACH providers in providing case management of patient caseload / panels.
- Work collaboratively with REACH front-end desk staff as well as nursing in supporting established patient work flows and procedures.
- Become knowledgeable in harm reduction services including learning / teaching Narcan overdose reversal.

Qualifications:

- Currently credentialed NYS CASAC or CASAC - T required.
- A high school diploma or equivalent.
- A minimum of two years' experience working with clients in human services.
- Experience with and knowledge of local medical and social support systems desired.
- Candidates with lived experience desired.
- Exceptional communication skills.
- Deep understanding and belief in low-threshold care, harm reduction, health equity, diversity and inclusion.
- Demonstration of both significant experience in and commitment to providing care to underserved populations without stigma.

Benefits:

- This position is full-time, benefits eligible.
- This position has a salary range of \$25.00/hour - \$44.99/hour.

REACH is dedicated to health equity, we are committed to hiring and developing well-qualified staff who reflect the racial, ethnic, social, and cultural diversity of the people we wish to serve. People of color, people with LGBTQ identities, and people with disabilities and/or lived experience are particularly encouraged to apply.

Please send both a cover letter and a resume to Ginny at hr@reachmed.org.